

William C. Groth
6812 Walmer Street
Overland Park, KS 66204-1463
Phone: 913 236 6637
Thursday, June 17, 2010

Mr. Otto Fleck
Dry Basement
5121 East Front Street
Kansas City, MO 64120

Dear Mr. Fleck,

Approximately one year ago Dick Clark sold me the services of your company to remove and replace ½ of my 90 year old garage's floor and foundation.

Today it still appears to my eye as a stellar testament to the skills of those in your employ.

First, I want to thank you for sending such a professional sales and engineering team to my home to prepare the original estimate and for their sense of customer service and follow-up when I had questions.

I also wish to thank you for dispatching that really hardworking crew of masons to my property to do the job. They have my great appreciation for their good workmanship and craftsmanship as well. They really worked hard every minute they were here.

I sum, it was a pleasure doing business with you.

You or Dick may certainly use me as a reference at any time if this would help your company in anyway. I would be happy to do so.

Please give my best to Dick Clark.

Sincerely,

A handwritten signature in blue ink, appearing to read "Bill Groth", with a stylized flourish at the end.

Bill Groth